

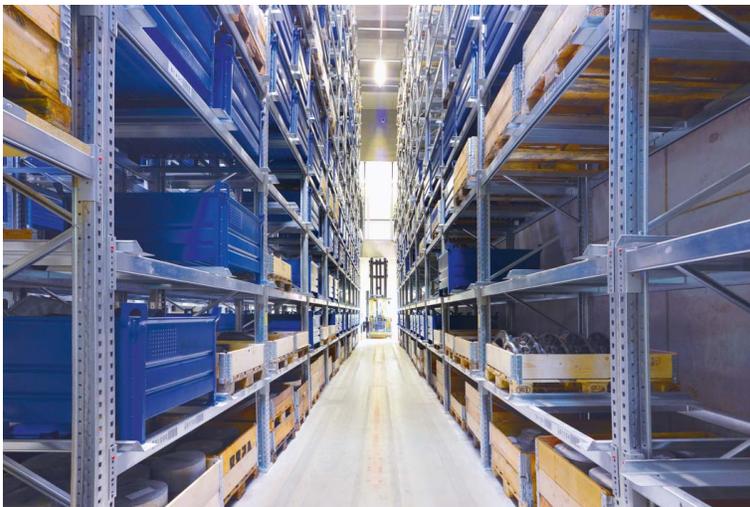
PRESS RELEASE

PI 010/20  
2020-07-21

## Quickly to the right spare part

**Rexroth Service shortens maintenance times for hydraulic industrial applications and thus increases productivity.**

- ▶ Immediate help via app: Digital Service Assistant
- ▶ Spare parts catalogue: over 150,000 components
- ▶ Spare part kits: over 15,000 installation kits in the eShop
- ▶ All-round carefree: spare parts management as a service



More availability for industrial hydraulics: Bosch Rexroth's spare parts service ranges from the smartphone app to spare parts management. (Image source: Bosch Rexroth AG)

**Bosch Rexroth's spare parts service for industrial hydraulics shortens ordering and repair times for its users. The expanded range of tools extends from easy ordering via app, to a comprehensive spare parts program with over 150,000 material numbers and thousands of original seal kits, to contractually secured spare parts supply.**

Increasing cost pressure, shortened product life cycles, minimal reaction times and increasingly shorter delivery times intensify the market requirements for hydraulic users. The Bosch Rexroth spare parts service provides an ideal basis for improving system availability. It enables users to identify and order urgently needed components more quickly. Installation guides shorten the installation time and original parts tested according to strict quality standards ensure the greatest possible reliability and service life.

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**The spare parts service at a glance**

The comprehensive [spare parts catalogue](#) covers around 90 percent of the standard product range - a total of over 150,000 spare parts in original quality plus documentation. Maintenance staff can quickly find the required component: if the material number is known, they can access it via the spare parts catalogue, alternatively via the [product catalogue](#) or via an app.

The Digital Service Assistant (DSA) makes the identification of spare parts very easy: simply enter the serial number via smartphone or tablet, scan the QR code or electronic type plate and order immediately via the eShop. For questions or to place a maintenance order, the local Rexroth Service is also just a fingertip away. The DSA App is available free of charge for download from the [Apple App Store](#) and the [Google Play Store](#).

Carry out repairs at least twice as fast as before - this is possible with more than 15,000 frequently ordered seal kits and other spare parts kits, which Rexroth assembles from the eShop and supplies with all the necessary installation documents. Because wearing parts are often relevant to function and safety, original quality from Rexroth also reduces the risk of failure with high follow-up costs.

Users can optimize and ensure the supply of spare parts with a contractually agreed spare parts management service. Within the scope of this all-round carefree package, Bosch Rexroth ensures the supply of spare parts at short notice and without having to maintain its own stocks and tie up capital.

*As one of the world's leading suppliers of drive and control technologies, Bosch Rexroth ensures efficient, powerful and safe movement in machines and systems of any size. The company bundles global application experience in the market segments of Mobile Applications, Machinery Applications and Engineering, and Factory Automation. With its intelligent components, customized system solutions and services, Bosch Rexroth is creating the necessary environment for fully connected applications. Bosch Rexroth offers its customers hydraulics, electric drive and control technology, gear technology and linear motion and assembly technology, including software and interfaces to the Internet of Things. With locations in over 80 countries, roughly 31,000 associates generated sales revenue of roughly*

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6.2 billion euros in 2019.

To learn more, please visit [www.boschrexroth.com](http://www.boschrexroth.com)

*The Bosch Group is a leading global supplier of technology and services. It employs roughly 400,000 associates worldwide (as of December 31, 2019). The company generated sales of 77.7 billion euros in 2019. Its operations are divided into four business sectors: Mobility Solutions, Industrial Technology, Consumer Goods, and Energy and Building Technology. As a leading IoT provider, Bosch offers innovative solutions for smart homes, Industry 4.0, and connected mobility. Bosch pursuing a vision of mobility that is sustainable, safe, and exciting. It uses its expertise in sensor technology, software, and services, as well as its own IoT cloud, to offer its customers connected, cross-domain solutions from a single source. The Bosch Group's strategic objective is to facilitate connected living with products and solutions that either contain artificial intelligence (AI) or have been developed or manufactured with its help. Bosch improves quality of life worldwide with products and services that are innovative and spark enthusiasm. In short, Bosch creates technology that is "Invented for life." The Bosch Group comprises Robert Bosch GmbH and its roughly 440 subsidiary and regional companies in 60 countries. Including sales and service partners, Bosch's global manufacturing, engineering, and sales network covers nearly every country in the world. The basis for the company's future growth is its innovative strength. Bosch employs some 72,600 associates in research and development at 126 locations across the globe, as well as roughly 30,000 software engineers.*

*Additional information is available online at [www.bosch.com](http://www.bosch.com), [www.iot.bosch.com](http://www.iot.bosch.com), [www.bosch-press.com](http://www.bosch-press.com), [www.twitter.com/BoschPresse](https://twitter.com/BoschPresse).*

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